Beth Israel Lahey Health
Beth Israel Deaconess Medical Center

Beth Israel Deaconess Medical Center Volunteer Positions

Please note that expressing interest in a specific role does not guarantee immediate placement. Instead, your name will be added to our waitlist. Due to high demand, some positions have extended waiting periods. We appreciate your patience and your commitment to our community.

Role	Description	Eligibility
Antepartum/Postpartum Volunteer	Support maternity unit operations by stocking rooms, assembling baby bags and NICU kits, preparing patient materials, and delivering supplies. Volunteers gain exposure to the maternity care environment with limited patient interaction.	16+
Book Cart Volunteer	Volunteers visit inpatient units to provide patients with books, puzzle books, cards, and other comfort items. This role also offers opportunities to engage with patients through friendly conversation and companionship.	18+
Brain Builders Volunteer	Support patients with traumatic brain injuries and neurological conditions by helping create engaging, socially supportive, and cognitively stimulating experiences that promote comfort and connection.	18+
Chestnut Hill Urgent Care Helper	Assist the Urgent Care and Orthopedics teams by escorting patients between floors within the Chestnut Hill Medical Office Building, helping ensure smooth patient flow and a welcoming experience.	18+
Concierge Volunteer	Serve as a welcoming presence in the Shapiro Center by greeting patients and visitors, assisting with check-ins, and helping maintain communication between families, physicians, and recovery room staff.	18+
Emergency Department Volunteer	Work alongside Emergency Department staff to support patient comfort, patient flow, and the overall care experience. Volunteers assist with approved tasks while demonstrating professionalism, empathy, and strong situational awareness.	18+

Beth Israel Lahey Health
Beth Israel Deaconess Medical Center

Beth Israel Deaconess Medical Center Volunteer Positions

Please note that expressing interest in a specific role does not guarantee immediate placement. Instead, your name will be added to our waitlist. Due to high demand, some positions have extended waiting periods. We appreciate your patience and your commitment to our community.

Role	Description	Eligibility
GI Unit Volunteer	Help support daily operations in the GI Unit through patient check-in assistance, patient transport and escorting, delivery of items, and clerical support. This role combines direct patient interaction with administrative experience.	18+
OR Volunteer	Assist Operating Room staff with patient transport, preparing beds and patient packets, stocking supplies, and supporting discharge and patient belonging coordination.	18+
PACU Volunteer	Support the Post-Anesthesia Care Unit by helping staff deliver food and drinks, stock supplies, prepare patient areas, escort patients, and return belongings after surgery.	18+
Patient Companion Volunteer	Provide comfort and companionship to patients through conversation, games, music, or simply being a supportive presence. This role is especially meaningful for patients experiencing long hospital stays, isolation, or end-of-life care.	21+
Patient Experience Volunteer	Welcome newly admitted or transferred patients by helping orient them to the unit, answering questions, and ensuring they know how to use room amenities such as phones, TVs, and call lights. Volunteers may also distribute toiletries and comfort items from a welcome cart.	18+
Pillow Makers and Knitters	Create handmade comfort items such as heart-shaped pillows and knitted shawls for patients recovering from surgery or undergoing treatment. This flexible role can be completed remotely.	Not specified

Beth Israel Lahey Health
Beth Israel Deaconess Medical Center

Beth Israel Deaconess Medical Center Volunteer Positions

Please note that expressing interest in a specific role does not guarantee immediate placement. Instead, your name will be added to our waitlist. Due to high demand, some positions have extended waiting periods. We appreciate your patience and your commitment to our community.

Role	Description	Eligibility
Reiki Volunteer	Provide Reiki sessions to patients and staff to encourage relaxation, stress reduction, and emotional well-being. Volunteers should have a minimum of 6 months Reiki experience prior Reiki experience and feel comfortable working in a healthcare setting.	18+
Surgical Liaison Volunteer	Surgical Liaisons provide a warm and caring presence for the waiting families of patients undergoing surgery. They provide updated information about the process of the patient, alert physicians who need to communicate with the families, and maintain communication between the PACU (Recovery) and the families.	18+